



2021

# GRANTEE PERCEPTION REPORT

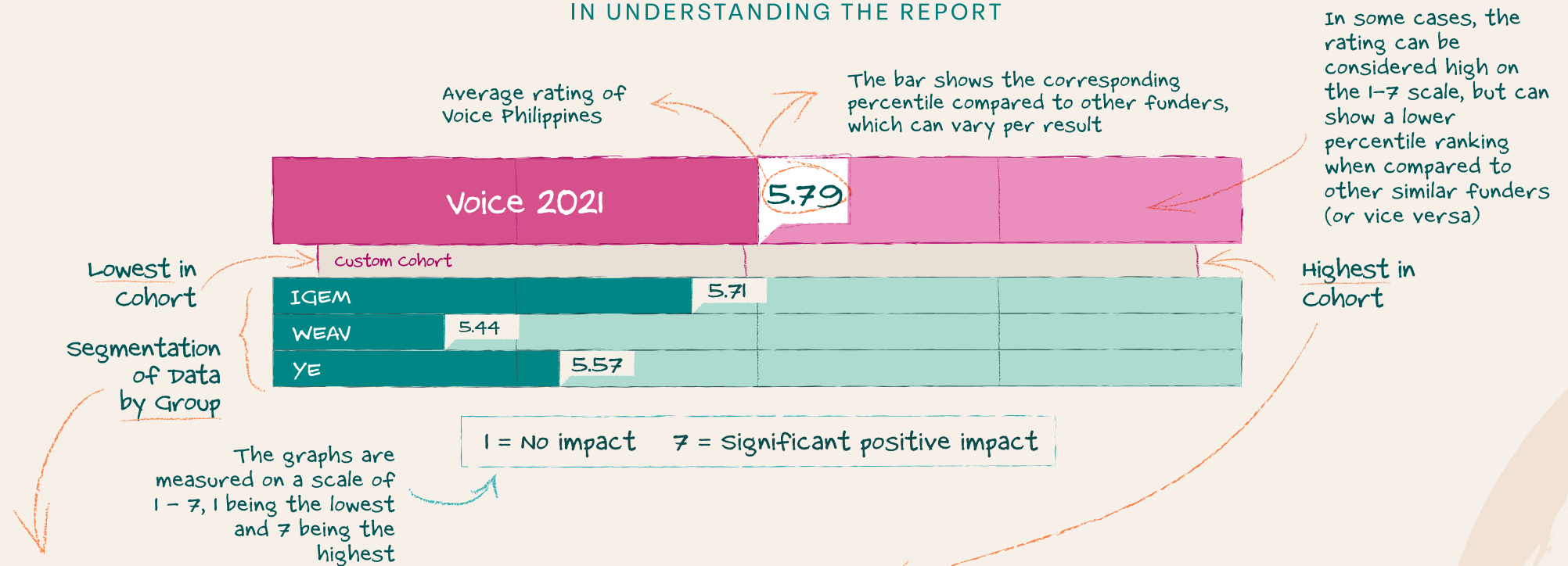
Philippines

GENERATED ON AUGUST 10, 2021

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# A QUICK GUIDE

## IN UNDERSTANDING THE REPORT



### Rightsholder Groups

Ang mga rightsholder groups na sumagot ng survey na ito:

- IGEM** Indigenous People and Ethnic Minorities
- WEAV** Women Facing Exploitation Abuse and/or Violence
- YE** Vulnerable Youth and Elderly

### Comparative Cohorts



Ang **cohort** ay isang grupo ng tao o institusyon na may tiyak na pagkakatulad at maaring maihambing sa isa't isa.

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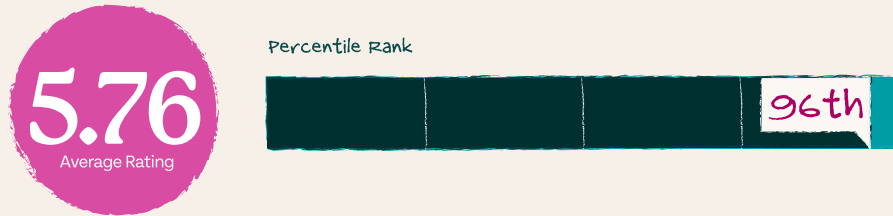
Sa report na ito, ang Voice ay ikinumpara sa **labinlimang funding institutions** na maihahambing sa funding design/model ng Voice, at **labing-anim pang funding institutions** na mas **malaki** o naiiba sa Voice.

NOTE: THE RESULTS THAT FOLLOW SHOW ONLY THE RELEVANT HIGHLIGHTS OF THE CEP REPORT.



# Selection Process

? Nakatulong ba ang **proseso ng pagpili ng grant** sa mga rightsholder group?



► Q: How helpful was participating in Voice's selection process in strengthening the organisation/programme funded by the grant?



1 = Not at all helpful 7 = Extremely helpful

► Q: As you developed your grant application, how much pressure did you feel to modify your organisation's priorities in order to create a grant application that was likely to receive funding?



1 = No pressure 7 = Significant pressure



## SOME RESPONSES

"I think VOICE is able to significantly influence the field, community and organizations of the marginalized sectors by supporting the efforts of the groups that are directly concerned, affected, and working to address the issues they face."

"Voice's impact on our organisation, field and community **will be felt even beyond the grant.**"

# Approachability

? Gaano naging **kumportable** ang mga rightsholder group na lumapit sa Voice Philippines tungkol sa kanilang mga tanong at isyu?

► Q: How comfortable do you feel approaching Voice if a problem arises?



1 = Not at all comfortable 7 = Extremely comfortable

► Q: Overall, how responsive was Voice staff?



1 = Not at all responsive 7 = Extremely responsive



Percentile Rank



SOME RESPONSES

“The Voice team was **approachable during our project with them. Questions and queries were clarified easily.** They are able to extend help to grantees whenever possible.”

“Voice is **clear, prompt, considerate, and warm** in their interactions and communications with us. They listen to our concerns and try to find ways to address these and respond to our expressed needs.”



# Communication

? Naging **malinaw ba ang komunikasyon** sa pagitan ng Voice Philippines at ng mga rightsholder group?

**5.86**  
Average Rating

Percentile Rank

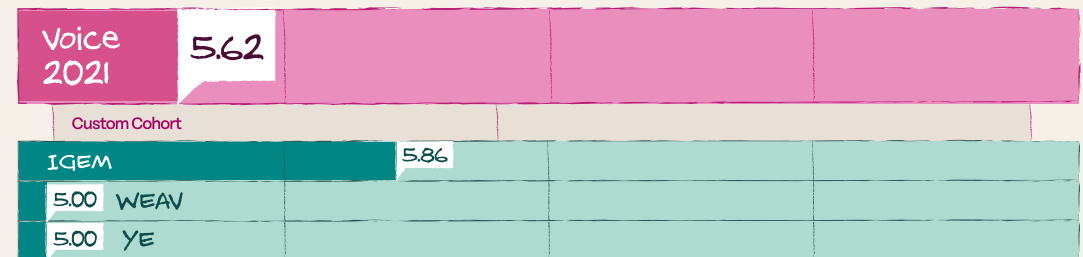


► Q: How clearly has Voice communicated its goals and strategies to you?



1 = Not at all clearly 7 = Extremely clearly

► Q: How consistent was the information provided by different communication resources, both personal and written, that you used to learn about Voice?



1 = Not at all consistent 7 = Completely consistent

## SOME RESPONSES

“Processes are pretty **straightforward** and we appreciated that this being our first grant. Interactions were also really good as the country **team was very accommodating**. We did experience difficulty in getting timely responses to our queries though however we understand this as it’s a small team handling so many grantees.

“...Voice has **good communication processes**, they always informed our organization about their program and activities that they think [are] useful to our organization.”

# Organisational Impact



Percentile Rank



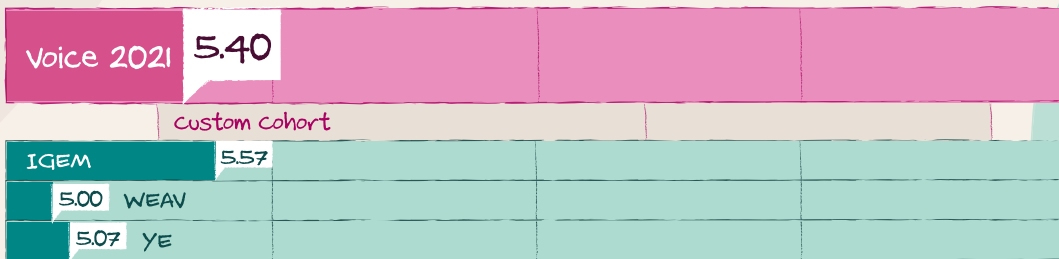
? Ano nga ba ang impact na naidulot ng Voice Philippines sa iba't ibang grupo o organisasyon ng mga rightsholder group?

► Q: Overall, how would you rate Voice's impact on your organisation?



1 = No impact    7 = Significant impact

► Q: How well does Voice understand your organisation's strategy and goals?



1 = Limited understanding    7 = Thorough understanding



SOME RESPONSES

“Grant from Voice was very significant to the operation of our organisation, said grant opened ways to **promote the vision, mission, and goal of our organisation.**”

“[...] It likewise helped our organisation, community and beneficiaries **to proactively push for disability as a priority agenda of duty bearers and stakeholders.**”



# Community Impact

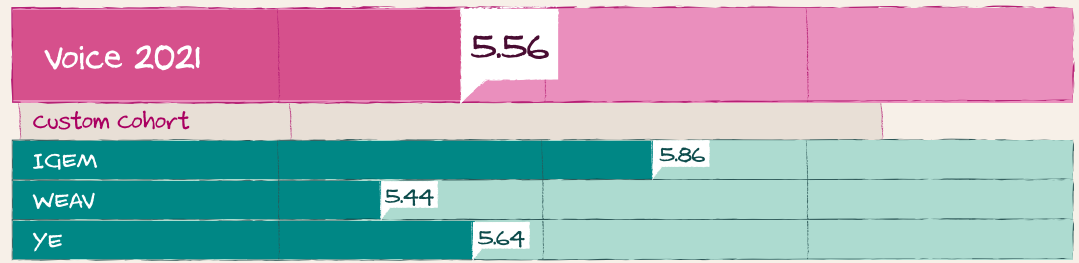


Percentile Rank



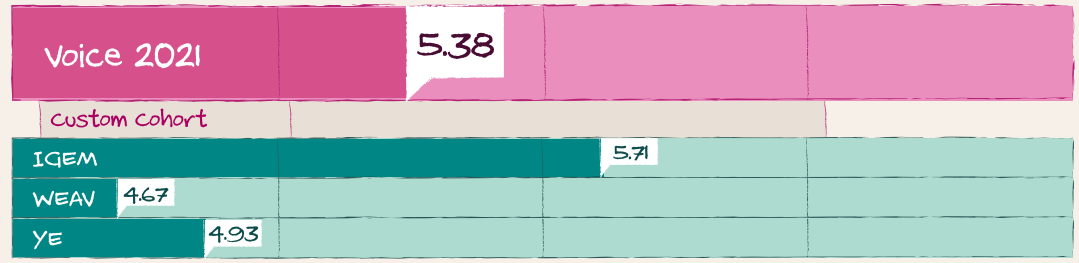
? Ano nga ba ang impact na naidulot ng Voice Philippines sa mga komunidad at pamayanan na kinabibilangan ng mga rightsholder groups?

► Q: Overall, how would you rate Voice's impact on your local community?



1 = No impact 7 = Significant impact

► Q: How well does Voice understand the local community with which you work?



1 = Limited understanding of the community 7 = Regarded as an expert on the community

SOME RESPONSES

“The rightsholders group supported by the project had developed their self confidence, self worth and realised to push through their dreams in life not only for themselves but for their children and family.”

“Voice could have a bigger impact beyond the traditional scope of rights based advocacy, given that legal rights don't truly exist in practice for those in poor communities...it remains incredibly difficult to fight for. A change in the law only tends to reflect a change for the middle class and upper, as they have the networks to make use of that. More community-based advocacy from the ground up would be good to see, that all advocacy has a practical element to it grounded in the reality of day to day life.”



# Field Impact

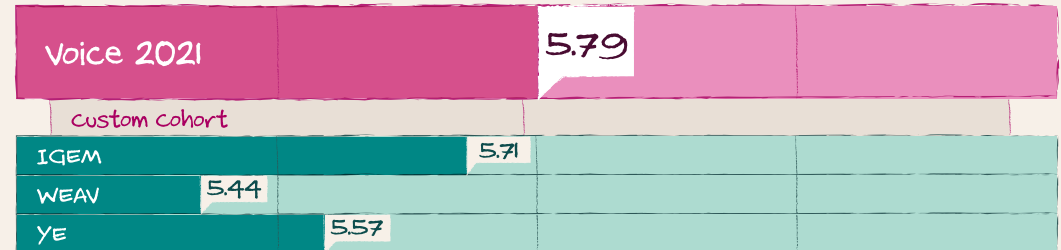
? Ano nga ba ang impact na naidulot ng Voice Philippines sa **iba't ibang adbokasiya o pagkilos** ng mga rightsholder group?

**5.55**  
Average Rating

Percentile Rank



► Q: Overall, how would you rate Voice's impact on your field?



1 = No impact 7 = Significant impact

► Q: How well does Voice understand the field in which you work?



1 = Limited understanding 7 = Thorough understanding



## SOME RESPONSES

"I think VOICE is able to significantly influence the field, community and organisations of the marginalized sectors by **supporting the efforts of the groups that are directly concerned, affected, and working to address the issues they face.**"

"Supporting [our organisation's] coalition work **around very controversial social justice and human rights work that challenge power relations** is the most important contribution of voice. This should hopefully continue."



## GRANTEES' OPEN-ENDED COMMENTS

## ▶ Quality of Processes, Interactions and Communications



### Straightforward Processes

“Voice processes are straightforward. Voice representatives made us feel their support through their communication.”



### Financial Reports

“[...] The problem was on financial e.g. extreme delay of responses or review of our financial reports, different financial reporting formats and extreme delay of financial release...”



### Open Line for Conversation

“With voice there is always an open line for conversation both on program management and even to various facets of the projects. [...] We always feel welcome and really being heard.”



### Helping Hand

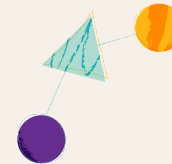
“...Voice team is always ready to support and lend a helping hand.”

## ▶ The Foundation's Impact



### Growth

“I shared always that through the grant from voice we were able to expand our support to the rightsholder group we are working with. Our reach accelerated and allowed us [access] to advocacy and linking work at a pace where we feel otherwise we cannot reach.”



### Connection

“It influences us by connecting us with fellow grantees. These opportunities for connection give us an opportunity to identify common ground that they become bases for future partnerships.”



### Empowerment

“Voice made us realize that we can be empowered if given equal opportunities. Gradually, we became an emerging sector able to enhance our capacities and reaching out to help others.”

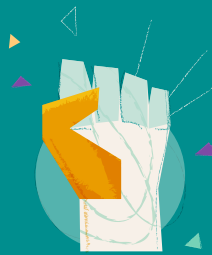


### Sustainability

“Voice's impact on our organisation, field and community will be felt even beyond the grant. Our stakeholders will apply all the learnings acquired in their own organisations and local communities.”



# Reflections and Action Points of Voice Philippines in response to the CEP Grantee Perception Survey Report



## VOICE PHILIPPINES OVERALL GOAL:

*By end of 2022, an **agile** and sound Voice Philippines system has been implemented, contributing further to the vibrancy and sustainability of the community of Voice inclusion champions.*

\* Note: this section is no longer a part of the CEP report, but were points discussed during the team's reflection session.



HIGHLIGHTED ISSUE	PRACTICAL RESPONSE
The low score in general (as compared to other funders)	 <p><b>Learning / sharing sessions</b> with other funders</p>
The long grant selection process	 <p><b>Finding out: where is the delay?</b> Conduct another meeting to specifically analyze this</p>
Need to expand linking and learning	 <p>Work towards <b>actual collaborations</b></p> <p>A more <b>proactive engagement</b> with strategic partners and other relevant stakeholders</p> <p><b>Stronger amplification efforts</b> to enhance influencing capacities of grantees / grantee outputs</p>
Avoid being Manila-centric	 <p>The current portfolio has addressed this</p>

<p>Voice can do more/reach out further</p>	 <p>Focus more on <b>community-based advocacies and initiatives</b></p>	<p>Connections between MEAL and other grant aspects</p>	 <p>Being responded to by the Coordination Team; <b>better coordination/information flow</b> especially between MEAL and L&amp;L</p>
<p>How to be more supportive with the current condition (COVID-19), i.e. need for humanitarian approach/response</p>	 <p><b>Responsive funding needs</b>; connect with other funders and explore funding opportunities for grantees</p>	<p>Delay on the financial report and other response</p>	 <p><b>Better planning</b> on CfP, so the period of proposal assessment and report assessment can be well-divided</p> <p>A more streamlined way of working between program management and finance and administration</p>
<p>Understanding the five rightsholders groups better and the impact / awareness of the issues</p>	 <p><b>Explore opportunities</b> for staff learning and well-being</p>  <p>Do <b>brownbag sessions</b> with grantees as sharers</p>  <p>Observe trends and propose learning activities</p>	<p>Financial reporting template to be simplified</p>	 <p><b>More in-depth orientation/kick-off</b></p> <p><b>Explore regular group meetings</b> with grantee FOs</p>
<p>Enlarging the human resource / staffing</p>	 <p>Quite difficult; no update yet on whether this can be concretely responded to</p>		





# MARAMING SALAMAT SA PAGBASA!

2021 Voice Philippines  
Grantee Perception Report